



## Immigration Fraud

Immigrants seeking advice for visas and other legal status must be aware of their rights. Any person providing immigration assistance services who is not a licensed attorney or a representative of a non-profit organization recognized by the Board of Immigration Appeals must register as an Immigration Service Provider with the Illinois Attorney General's office and submit verification of malpractice insurance or of a surety bond.

Signs must be posted at the Immigration Service Provider's office in English and the languages in which the office provides assistance. The signs must explain that the Immigration Service Provider is not an attorney and cannot give legal advice. The signs must also disclose the fees charged for services and contain a statement regarding your three day right of cancellation.

### **Immigration Service Providers:**

- Cannot charge more than \$5 per classroom hour for English or civics courses;
- Cannot tell you they can obtain special favors with the Office of Homeland Security (U.S. immigration services) or any other government agency;
- Cannot refuse to return documents that were prepared for a customer or paid for by a customer if a customer asks for the documents;
- Must provide you with a contract in English and your native language that explains the services and charges;
- Must provide you with a copy of the contract after it has been signed; and
- Cannot retain your money for services not performed.

**You have 72 hours or three business days (excluding Sunday) after you sign your contract to cancel it.** The Immigration Service Provider must tell you in the contract how you can cancel.  
**Remember: Do not sign any papers you do not fully understand.**

Immigration Service Providers are not allowed to charge more than \$5 per quarter hour (\$20 per hour) for the following services:

- Preparing and/or completing government forms;
- Translating information on forms or answers to questions on forms;
- Obtaining photographs or fingerprints; or
- Obtaining medical tests or reports on tests.

### **Remember**

Notaries Public are not attorneys. Notaries, travel agents or insurance agents are not allowed to advise you on immigration matters, or other legal matters; however, if they are registered with the Attorney General's Office as an Immigration Service Provider, they may assist you in preparing forms and give English or civics instruction.

**[www.IllinoisAttorneyGeneral.gov](http://www.IllinoisAttorneyGeneral.gov)**

Chicago  
1-800-386-5438  
TTY: 1-800-964-3013

Springfield  
1-800-243-0618  
TTY: 877-844-5461

Carbondale  
1-800-243-0607  
TTY: 877-675-9339